

IOWAccess Monthly Status Report April, 2006

Table of Contents

	<u>Page</u>
New IOWAccess Advisory Council Members	2
IOWAccess CoordinatorPosition	2
Information Technology Enterprise – IOWAccess Project Status Report for April, 2006	3
Iowa Interactive Project Status Report for April, 2006	8
Judicial Branch – Supreme Court Commissions Project	14
Department of Human Services – Food Stamp Web Intake Project	14
State Patrol In-Car Computers	14
Department of Natural Resources - Case Analysis For Boat, Snowmobile, and ATV Progra	am . 15

Report Compiled by:

Tom R. Shepherd Executive Officer State of Iowa Department of Administrative Services Information Technology Enterprise phone: 515-281-6902

fax: 515-281-6137

email: tom.shepherd@iowa.gov



IOWAccess April, 2006 Monthly Status Report

New IOWAccess Advisory Council Members

The Information Technology Enterprise would like to welcome two new IOWAccess Advisory Council members. They are Dawn Ainger and Teresa Selberg. Ms. Ainger is a citizen member of the council from Hiawatha, Iowa, replacing Tina Schmidt. Her term runs from May 1, 2006 through April 30, 2010. Ms. Selberg represents the Real Estate industry and began serving effective March 14, 2006 for the remainder of Gail Flagel's unexpired term which runs through April 30, 2007.

Additionally, State Representative Carmine Boal was named as the House Republican member of the IOWAccess Advisory Council. Please share the benefit of your experience with our new members. As always, if any of the IOWAccess Advisory Council members need information or assistance, please contact:

Diane Van Zante(515) 281-3462<u>diane.vanzante@iowa.gov</u>
Tom Shepherd(515) 281-6902<u>tom.shepherd@iowa.gov</u>

IOWAccess Coordinator Position

Janelle Bertrand (DAS – Human Resources Enterprise) reviewed the Position Description Questionnaire for the IOWAccess Coordinator position. After receiving the answers to several questions, she indicated that she should have the job classification determined the week of April 24th. Once this is done, a job announce will be written and posted on the DAS-HRE website.

Next IOWAccess Advisory Council Meeting

The next meeting of the IOWAccess Advisory Council meeting will be held from 1:00 p.m. to 3:30 p.m. in the Hoover State Office Building B Level Conference Rooms 2 and 3. The agenda and attachments for this meeting will be e-mailed to council members and interested parties by close of business Friday, May 5th. Please contact Tom Shepherd (tom.shepherd@iowa.gov; 515-281-6902) if you have agenda items or if you need additional information.



Information Technology Enterprise – IOWAccess Project Status Report for April, 2006

Department	Project Name	Approved	Phase Approved A Funded	Amount	Status
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	\$45,000.00	Project is underway. Working on screen mockups for 4/20 presentation to customer for review.
Inspections and Appeals	Social Gambling Online	11/3/2003 9/14/05	Overall Added Funding	\$55,000 \$25,000	Code complete. Preparing for start of User Acceptance Testing 4/24.
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Customer has requested that we suspend the project. Have not received any indication from customer as to their intentions.
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	ISU and SecState have gone through application and identified changes. Waiting for corrected data from ISU. Do not have a date on when that data will be available Target of mid-May to Production is dependant on data availability to allow testing and rollout.
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$47,375.00	Have started working on mockups. Waiting for definition and description of data that will be delivered by DPS so we can continue.
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Customer has done some testing. There are several reports that need to be completed. Also, integration with A&A hit a snag due to bug in software that was used by A&A. Microsoft has taken a long time to accept the bug and deliver a fix. Production rollout date is still undetermined as of this report.
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding	\$10,000 \$140,000	Walked through screen mockups with core team. Identified some changes and additional reports needed. Working toward Implementation estimate for May council meeting.
Iowa Civil Rights Commission	Web Access	5/11/2005	Ph 1 Implement & Ph 2 planning	\$75,000.00	Screens implemented. Customer has started testing that functionality. Started development of reports. Targeting Production for mid-June.



Department	Project Name	Approved	Phase Approved Funded	Amount	Status
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Licensing - Production rollout continues smoothly, with few issues. Beer/Wine - Application is available to wholesalers in Production. We are processing Branding information that was recently received. Wholesalers have begun submitting information to ABD in preparation for using new system, but no customers have yet been implemented.
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	On customer hold pending move into Production of current projects.
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	\$45,000	On customer hold pending move into Production of current projects.
Dept of Natural Resources	Wasterwater Discharge Permit System	1/11/06	Planning	\$15,000	Completed mockups of major system functionalities. Provided customer with Implementation phase estimate extrapolated from subset of expected functionality for presentation to the Council at the May meeting.
Dept of Natural Resources	ATV, Boat and Snowmobile Licensing	1/11/06	Planning	\$25,000	Have not heard anything more from customer regarding their investigation of implementation through other sources. At this point I do not expect this project to proceed, but have not been so informed by the customer.
Dept of Natural Resources	Performance Management Application	1/11/06	Planning	\$17,000	The project lead left DNR and was replaced. Ramp up has resulted in plan to make presentation at the July Council meeting.



Department	Project Name	Approved	Phase Approved Funded	Amount	Status
DAS - ITE	School Notification Program	3/8/06	Implementation	\$75,000	Demo'ed system to West Des Moines and received favorable feedback. They want to be part of pilot testing, which is expected to start in early May.
County Real Estate Elec Gov Adv Comm	Real Estate Information Portal	3/8/06	Planning	\$25,000	Have held some preliminary meetings with the customer staff in order to understand scope of project and roles/responsibilities. Expect this to pick up speed now that preliminaries are being completed.
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00	See page 14.
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00	
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	\$195,955.00	See page 14.

ITE Completed Projects

Department	Project Name	Approved	Phase Approved Funded	Amount	Status
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$20,000.00	Project is complete and has been moved into production.
Dept. of Public Safety	Missing Person's Reports On-line	9/10/2004	Planning	\$5,000.00	Planning completed.
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed
State Auditor's office	State audit reports online	9/10/2004	Funding	\$3,850.00	Project completed and in production.



Department	Project Name	Approved	Phase Approved Funded	Amount	Status
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implementation	\$445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$59,768.00	http://www.icn.state.ia.us/rdirectory/index.ht ml
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Planning completed.
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	\$38,875.00	Planning completed.
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	\$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$18,500.00	Further IOWAccess funding denied, project terminated.
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Further IOWAccess funding denied, project terminated.
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	\$12,000.00	Planning completed.
Dept of Management	Electronic Local Budget Submission	11/9/2005	Implementation	\$35,000.00	In Production https://www.iowaonline.state.ia.us/dombudget/ - however users can not get beyond the initial screen without a user ID and appropriate data.



Department	Project Name	Approved	Phase Approved Funded	Amount	Status
Inspections and Appeals	Food Inspections Online	11/3/2003 Additional Funding4/19 /04 Phase 2 funding 5/11/0	Overall	\$178,333.00	Application now in Production. Can be accessed at: http://foodandlodgingreports.iowa.gov/
Dept. Natural Resources	Dgtl Camera/Prof Photo Svces for Campsite Photos	9/10/04	Overall	\$15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06
Dept. of Public Safety	Missing Person's Reports On-line	5/11/2005	Implementation	\$40,000.00	Application in Production. Awaiting DPS to announce new site. http://www.iowaonline.state.ia.us/mpic/
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Licensing - In Production 12/19. http://www.iowaabd.com/alcohol/licensing/elicensing.jsp
Dept of Management	Purchasing Results '07	11/9/2005	Implementation	\$50,688.00	In Production 1/10. http://purchasingresults.iowa.gov/
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	\$7,000 \$104,553	Moved to Production 3/8. Project complete and in the process of closing out. There is no separate URL for this function. It is a part of the reporting functionality.



Iowa Interactive Project Status Report for April, 2006

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Static Pages		<u>'</u>			
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) webpages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
DPS	DPS	04/01/06	Redesign		Completed
Latino Affairs	Human Rights	04/30/06	Redesign	This is a complete redesign of there pages. We are currently working with the staff on dreamweaver changes to the page.	
Department of Education	DOE	05/15/06	Redesign	We have been asked to begin a complete redesign project for their current website.	Delayed by Agency
Utilities Board Division Website	Utilities Board	05/01/06	Redesign	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Iowa Access Advisory board Site	DAS	05/01/06	Redesign	New look and feel is being implemented.	
Administrative Rules Web Site	IDED	05/01/05	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Reworking the content on the pages
Cultural Affairs & Historical Society	Cultural Affairs	05/01/05	Site Rewrite		
Iowa Promise	Multiple Agencies	05/01/06	Site redesign		
Learning Supports	Education	05/01/06	Site Creation		
DAS Website	DAS	06/01/06	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	In progress
Logos & Graphics	DAS	Ongoing	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular project until staff is available to review. We provided several different graphics in October.	Delayed by Agency
Iowa.gov Rewrite	DAS		Rewrite	This is an updated web design with improved content, architecture and web features	
Applications	1		<u>'</u>		1
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live
DOT – Tracs- Forum	Dept. or Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS_ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on lowa Interactive servers because of database inavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	Testing phase
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	Completed Development
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps- Phase I	Dept.of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live
Professional Licenses Apps- Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Professional Licenses Apps- Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live
Professional Licenses Apps- Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDS application	DHR	Maintenance	Live	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	Maintenance	Live	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	Live
Cabins Reservation	DNR	Maintenance	Live	This is a straight system to internally add cabin reservations.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Campground Reservation System	DNR	Maintenance	Live	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	Live
Roads Condition image	DPS	05/01/06	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	05/01/06	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features. This application's parameters are still being discussed.	
Patrol Employment forms	DPS	05/01/06	Ready for testing	This will take existing employment forms and put them on the web and provide file for import by DPS	
PERB Searchable Database	PERB	05/01/06	In Development	This will allow a keyword search of opinions by the PERB Board	
Grant Management System	GEMS	05/01/06	In Development	Application for enterprise wide granting system.	
Conference Registration System	All Agencies	05/01/06	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Medical Examiners Database & apps	Medical Examiners	06/01/06	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	09/01/06	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	06/01/06	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	06/01/06	Requirements Gathering		



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Live Help	All Agencies	06/01/06	Requirements Gathering		
Professional Licensure	Health	07/01/06	In Development		
Fit 4 Life Database	Health	05/01/06	In Development		
ICN Report application	ICN	5/1/2006	In Development		
Legislative Code Ordering	Legislature	7/1/2006	In talks		
Nursing	Board of Nursing	Undetermined	In talks		



Judicial Branch – Supreme Court Commissions Project

The lawyer reporting modules (continuing legal education and client security) were placed in production operation on February 23, 2006. Instruction letters for lawyers containing user name and password information were mailed to all active lawyers on February 24, 2006. The Supreme Court approved a one-time extension of the reporting due date from March 1st to April 17th, to facilitate online filing by lawyers during 2006.

Through April 17th, over 600 continuing legal education reports and over 600 client security reports have been filed online, and associated fees in excess of \$86,000 have been paid online. In addition, lawyers are using the online system to submit applications for extension of time to complete CLE requirements, to submit CLE programs for review, and to request inactive or retired status.

The public information module was placed in production operation on April 17, 2006. Members of the public now may search the lawyer database and the lawyer discipline database for public information regarding lowa lawyers, including source documents for approximately the past twenty years of public discipline. (http://www.iacourtcommissions.org)

The remaining modules to be implemented are the CLE sponsor (program accreditation application) module, the Interest on Lawyer Trust Account (IOLTA) interest reporting module, and the certified shorthand reporter (CSR) module. The current plan is to implement the CLE sponsor module during June 2006, the IOLTA module during July 2006, and the certified shorthand reporter module during August 2006.

Department of Human Services - Food Stamp Web Intake Project

Development was divided into 6 major components - Preliminary Information Gatherer; Security; Administrative Tools; Client Interface; Information Management Interface; and Iowa Automated Benefit Calsulation (IABC) System Integration. The status of these component work groups is:

- <u>Preliminary Information Gatherer</u> Completed 4 prototypes; awaiting selection/approval on the production prototype. Completed business specifications. Awaiting approval on the business specifications and started working on the technical specifications.
- Security Definition of the technical specifications and coding continue.
- Administrative Tools Not Started.
- Client Interface Working on development of a prototype.
- Information Management Interface Working on system flow and use cases.
- <u>IABC Integration</u> Working on system flow; work continues on the database, data mapping, and the
 data dictionary. The integration team is working with the ABC Team to determine what data they need
 to build ABC Transactions for processing.

State Patrol In-Car Computers

The State Patrol open house on April 10 was well attended and they would like to thank everyone who came to see the new technology. The State Patrol is awaiting the delivery of a second order of 150 computers and will begin installation immediately upon delivery.



Department of Natural Resources - Case Analysis For Boat, Snowmobile, and ATV Program

Randy Edwards, David Downing, and Carol Wiksell have been asked by Director Jeff Vonk to prepare information to present to him on the program ideas to date. They will be meeting with the director in mid-May to present the plan and gain the director's approval to proceed. A plan to proceed with this program will be developed once the director has announced his decision.